



Responsible Car Wash Scheme gains support of payment app GoWash

Innovative smartphone payment app GoWash has declared its support of the Responsible Car Wash Scheme (RCWS), encouraging car wash sites joining its nationwide network to achieve RCWS accreditation.

GoWash works with an expanding network of hundreds of privately owned car washing and valeting businesses, including *Car Park Valeting*, which operates from 120 sites in *Morrisons*, *Sainsbury's* and *Asda*. When joining GoWash, all car wash operators are asked to list the compliance checks they have completed at their site and are introduced to the RCWS with details of the accreditation scheme.

Jonny Billing, founder of GoWash said: “Concerns over irregularity in this industry have increased public interest and, in tandem with the RCWS pilot project, our team at GoWash is supporting the push for better regulation”.

Teresa Sayers, managing director, RCWS said: “Payment methods offered by car washes are one of the main indicators of whether they are operating as legitimate businesses. Cash-only payment could be a sign of non-compliance with business or employment regulations. The GoWash app provides transparency over business transactions and convenience to the public looking to find and pay for a car wash nearby.”

The hand car wash sector has consistently been identified as an industry where workers are at risk of exploitation ranging from poor working conditions to modern day slavery. Legitimate businesses are often undercut by those breaking the law, creating an unfair competitive landscape.

Members of the public using a car hand wash should be alert for the following:

- A suspiciously low cost: anything under £9 for a small car exterior wash is unlikely to be viable if workers are receiving the national living wage.
- A request for cash only and a refusal to accept other methods of payment.
- A lack of protective clothing and equipment: for example, operatives should be equipped with gloves and waterproof shoes.

About GoWash <https://gowash.co.uk/>

The GoWash app is available for the public to download on iOS and Android devices and offers a simple cashless payment solution for drivers looking for a hand car wash nearby.

The app allows vehicle owners and fleet drivers to:

- Search for hand car washes, mobile operators, and valeting and detailing centres near their location.
- View opening times, prices, and facilities at the car wash site.

- Pay for their wash with Apple and Google Pay, all major credit/debit cards, or a GoWash fleet account.
- View/save their receipt

GoWash has an expanding network with hundreds of privately owned car washing and valeting business and is now working with *Car Park Valeting*, which has 120 sites in *Morrison's*, *Sainsbury's* and *Asda*.

About RCWS <https://rcws.org.uk/>

The Responsible Car Wash Scheme (RCWS) is a not-for-profit organisation founded to promote compliance and raise standards in the car wash industry. It aims to be a positive force in improving conditions for workers and upholding their statutory rights. Launched in October 2018 at the House of Lords, the scheme has the backing of National and Local Government, the Gangmasters and Labour Abuse Authority, the Police, the Health and Safety Executive, Her Majesty's Revenue and Customs, the Environment Agency and the charity Unseen, all of whom have assisted in its development.

RCWS supporters

- Her Majesty's Revenue and Customs
- Office of the Director of Labour Market Enforcement
- Office of the Independent Anti-Slavery Commissioner (IASC)
- The Environment Agency
- The Health and Safety Executive
- Asda
- Morrisons
- Tesco
- Sainsbury's
- BP
- The Car Wash Association
- CPV
- Waves
- Unseen
- GoWash

